

Site Regulations

These Site Rules and Regulations apply throughout the premises of Messe Frankfurt Venue GmbH (hereinafter referred to as "Messe Frankfurt"), including all buildings, the Rebstock multi-storey car park, Kap Europa convention centre and all outdoor areas in the Rebstock area that are used by Messe Frankfurt (hereinafter referred to as the "exhibition grounds"). Messe Frankfurt and the event organiser each have the right to enforce the Site Rules and Regulations. Any additional agreements reached with exhibitors, service partners etc. remain unaffected.

1. Entrance to the exhibition grounds on foot or in vehicles is only permitted with proper and valid authorisation (employee IDs, service partner IDs, event-specific admission tickets, set-up and dismantling passes) at pre-defined times and in the predefined areas of the exhibition buildings and grounds. Messe Frankfurt reserves the right to conduct spot checks of individuals to ensure that they are authorised to be on the exhibition grounds, regardless of whether they are suspected of wrongdoing.
2. The provisions of the German Road Traffic Regulations (StVO) are applicable for everyone on the exhibition grounds. All signs regulating vehicular and pedestrian traffic on the exhibition grounds must be observed. Vehicles are subject to a 30 km/h speed limit. E-scooters, e-boards and other similar vehicles may not be used in buildings or in outdoor event areas during events.
3. Messe Frankfurt shall be entitled to search the boots and cargo areas of vehicles and bags or personal items of individuals at any time regardless of whether or not there is any suspicion of wrongdoing. Should anyone refuse permission, Messe Frankfurt reserves the right to expel them from the exhibition grounds.
4. Messe Frankfurt has the right to issue restrictions on the admission of visitors and to prohibit the transport of animals or items onto the exhibition grounds; it may either issue general provisions or make such restrictions dependent on the satisfaction of specific requirements in individual cases. Children and young people under the age of 14 may only enter the exhibition grounds in the company of an official guardian or suitable chaperone.
5. Messe Frankfurt accepts no liability whatsoever for any personal injury, property damage or financial loss that might occur at the exhibition grounds.
6. Unless Messe Frankfurt has given express permission, it does not allow advertising of any kind, neither does it permit the offer of goods or services of any kind, the acceptance of orders or the conducting of surveys, if such activities take place outside exhibition stands.
7. No commercial activities are permitted on the exhibition grounds unless they are being conducted on behalf of Messe Frankfurt or an organiser, exhibitor, lessee, service provider or other contracting party that has entered into an agreement with Messe Frankfurt. Messe Frankfurt reserves the right to permit or prohibit the activities of third parties acting on behalf of contracting parties and to specify the type, scope and conditions of their activities.
8. Over-the-counter sales, cash sales, or the acceptance and removal of exhibited goods during trade fairs and exhibitions is prohibited. If goods are given away free as samples, the exhibitor must provide the third party with a corresponding declaration of transfer (receipt). Third parties must demand a receipt from the exhibitor and must produce this on request. Should any such third party be found without a receipt, Messe Frankfurt reserves the right to impound the goods without compensation and expel the third party from the exhibition grounds.
9. Devices that can be used to produce photos or film are prohibited throughout the exhibition grounds. Filming, taking pictures and making sketches of exhibited goods on the exhibition grounds and in the exhibition halls is only permissible in exceptional cases with the written consent of Messe Frankfurt. If there is reasonable suspicion, Messe Frankfurt is entitled to confiscate any sketches, photographs or other film materials that have been made and have these destroyed without providing compensation. This also applies if other film or photographic material will be destroyed as a result.
10. It should be noted that the exhibition grounds are under video surveillance for security reasons.
11. There is a general smoking ban in all buildings and enclosed rooms within the exhibition grounds.
12. Instructions given by Messe Frankfurt security staff and stewards must be followed at all times.
13. In the event that the House Rules or other requirements and regulations are violated, access documentation is misused or forged, or there is other disruptive behaviour, Messe Frankfurt reserves the right to expel those responsible from the exhibition buildings and grounds and to issue a temporary or permanent ban on their return, as well as to confiscate their access documents without compensation, and to have any vehicles removed from the premises at the expense and risk of the owner or operator.
14. A limited road and walkway clearance service is provided during the winter months. This applies for both the restricted and the publicly accessible areas of the Messe Frankfurt exhibition grounds.